

Szczegóły oferty : FBS Project Manager (Business Operations) - Remoto

Rekruter	 Capgemini - Brasil
Adres	-
Miasto	-
Odniesienie	25D1760538242
Tytuł oferty	FBS Project Manager (Business Operations) - Remoto
Opis misji	Sobre a vaga

Our Client is one of the United States' largest insurers, providing a wide range of insurance and financial services products with gross written premiums well over US\$25 Billion (P&C). They proudly serve more than 10 million U.S. households with more than 19 million individual policies across all 50 states through the efforts of over 48,000 exclusive and independent agents and nearly 18,500 employees. Finally, our Client is part of one the largest Insurance Groups in the world.

Job Summary

Manages the execution and change management of large, high-level, complex operations projects and core operational activities affecting employees, customers and agents. Leads and facilitates multiple large cross-functional teams in the implementation of business solutions aligning with the enterprise strategy. Performs project management and develops analytics to identify trends and make recommendations impacting changes in technology, operating procedures, and improved results. Collaborates with leadership and key stakeholders across the enterprise to build effective relationships and support the delivery of initiatives within the portfolio.

Essential Job Functions

Initiate, research, evaluate, recommend and execute high-level complex projects and core operational activities to support Service Operations strategy, people, process, and technology initiatives.

Leads project and supports the execution of large cross-functional enterprise strategic projects in collaboration with other enterprise teams.

Ensure short and long term strategies, programs and processes are executed.

Develop and lead change management plans and execution activities including impact analysis and assessing change readiness.

Partners with other business units, including Digital, Product, IT and Underwriting, to facilitate communication and ensure projects align with operational objectives and direction.

Lead and present analysis reviews including trend monitoring and provides sound business solutions.

Develops and delivers presentations and communications supporting the execution of change management

Collaborates with key stakeholders and generates key insights influencing business decisions and solutions.

Takes ownership for resolving and mitigating issues. Identifies opportunities and risks associated with changes in internal and external environment by developing and implementing short term and long term operational plans.

Makes sound recommendations based on research of new technologies, techniques and tools to support and/or drive improvements within Service Operations.

Provides guidance, mentorship and coaching to Operations Execution Analysts I and II.

Performs other duties as assigned

Requirements

Bachelor's degree. Masters preferred

3+ years of project management experience

Full proficiency in English

Strong demonstrated analytics experience

Experience communicating, presenting, and delivering business proposals to executive level

leadership

Technical & Business Skills

Office Suite (Advanced)

Project management - Advanced

Change Management - Intermediate

Strategic Thinking - Intermediate

Oral Communication - Intermediate

Written Communication - Intermediate

Stakeholder Management - Intermediate

Process Improvement - Intermediate

Critical Thinking & Problem Solving - Intermediate

Benefits

Competitive compensation and benefits package:

Competitive salary and performance-based bonuses

Comprehensive benefits package: Grocery vouchers, saving funds, SGMM, etc

Career development and training opportunities

Dynamic and inclusive work culture within a globally renowned group

Private Health Insurance

Pension Plan

Paid Time Off

Training & Development

Note: Benefits differ based on employee level.

☐ ☐ Atenção: as vagas que não possuem descritivo de data limite para candidatura são por padrão publicadas como abertas durante 2 semanas. Considere confirmar a data limite de candidatura diretamente com o empregador ou no site de candidatura da vaga.

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